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Top Skills

Transmission Systems
Audiovisual Systems Management
AV Installation and Setup

Languages

German
Swahili
English
French

Certifications

AVID Pro Tools Production 2 Music Production (PT210M)
Introduction to Game Development Course
CompTIA A+
CompTIA Security+
AVID Pro Tools Fundamentals 2 (PT110)

Devin Alex - Warren Wheeler

Cybersecurity Expert | AWS Cloud Architect | Live Events Specialist
| IT Administrator | Digital Media Strategist | Broadcast Engineer |
Technical Production Specialist

Washington, District of Columbia, United States

Summary

I'm a multifaceted professional with a passion for excellence across various domains. I've excelled in cybersecurity, earning certifications as an AWS Certified Solutions Architect, and honing my skills in cloud technology.

In the world of live events production, I've orchestrated seamless performances, combining technical precision with creative flair. My journey has seen me thrive as an IT Administrator and Broadcast Engineer, optimizing systems, and resolving complex issues.

As a Digital Media Strategist, I've crafted compelling narratives, and my role as a Senior Creative Director underscores my ability to shape brand identities.

I'm proficient in Audiovisual Systems Management, AV Installation, Technical Troubleshooting, and Broadcast Engineering. Language proficiency includes German, Swahili, French, and English. I'm dedicated to lifelong learning, holding certifications like CompTIA A+ and Network+.

I'm passionate about entrepreneurship, founding Wheeler Family Holdings, LLC, a family holding company focusing on asset management and wealth preservation, including intellectual property.

Let's connect and explore new opportunities together.

Experience

The George Washington University
Senior AV Technician | George Washington University (GW)
September 2023 - Present (2 months)
Washington, District of Columbia, United States

Key Responsibilities:

Advanced AV Support: Provide expert-level services to ensure the optimal operation of audiovisual classroom and collaboration technology, utilizing specialized diagnostic and troubleshooting tools.

Complex Issue Resolution: Successfully evaluate and resolve advanced AV challenges, using advanced tools and technologies to identify root causes and implement effective solutions.

Rigorous System Testing: Conduct thorough audiovisual system tests, leveraging state-of-the-art equipment and software to validate and enhance system performance.

Technical Leadership: Lead critical technical aspects during audiovisual installation projects, collaborating with cross-functional teams to ensure successful project outcomes and utilizing cutting-edge AV technology.

Training and Mentorship: Deliver comprehensive training and mentorship to junior audiovisual technicians, enhancing their expertise through the use of advanced simulation software and specialized equipment manuals.

Customer-Centric Support: Provide exceptional technical support through one-on-one and group training sessions, efficient dispatch assistance, and dedicated support for special events, utilizing advanced remote monitoring software and AV control systems to enhance user experiences.

Transparent Communication: Prioritize transparent communication with customers through email and ticketing systems, ensuring consistent updates on troubleshooting progress and ticket status to build trust and satisfaction.

As a Senior AV Technician at George Washington University (GW), I consistently strive for excellence in AV support, technical leadership, and customer satisfaction. My commitment aligns seamlessly with GW's mission to empower the university community through technology, innovation, and unwavering support.

Our Redemption Theater

Director of Technical Operations | Theater Production Specialist
June 2023 - Present (5 months)

As Director of Technical Operations, I blend my expertise in theater production with technical prowess. Leading teams, managing equipment, and orchestrating seamless productions are my specialties. I'm passionate about delivering exceptional live experiences.

FloSports

Live Events Producer & Broadcast Engineer | Technical Production Specialist

October 2021 - Present (2 years 1 month)

Austin, Texas, United States

Experienced Live Events Producer & Broadcast Engineer with a strong technical acumen in the world of sports broadcasting. Passionate about delivering top-tier live productions that engage audiences and elevate the viewing experience. Committed to technical excellence and seamless event execution.

As a Live Events Producer & Broadcast Engineer at FloSports, I play a pivotal role in ensuring the technical success of live sports broadcasts. My responsibilities encompass a range of critical functions:

Live Event Production: I excel in planning, coordinating, and executing live sports events, from setup to broadcast. My expertise extends to managing technical aspects, camera operations, and ensuring the overall production quality.

Broadcast Engineering: Proficient in state-of-the-art broadcast equipment and technology, I consistently deliver high-quality sports broadcasts that meet the demands of passionate sports fans.

Technical Troubleshooting: My strong troubleshooting skills have been instrumental in swiftly identifying and resolving technical issues during live broadcasts, ensuring uninterrupted coverage.

Production Coordination: I have a proven track record of coordinating technical aspects of live sports events, working closely with production teams to optimize technical operations.

Technical Production Management: I oversee technical resources, equipment, and personnel, ensuring the smooth execution of live sports broadcasts.

Wheeler Family Holdings, LLC

Founder and Principal | Family Holding Company | IP Management Specialist

2018 - Present (5 years)

Washington, District of Columbia, United States

Founder and Principal of a Family Holding Company dedicated to building and managing diverse portfolios of assets, including intellectual property. Skilled in strategic planning, financial stewardship, and multi-generational wealth preservation. Committed to fostering financial growth and securing a lasting legacy.

At Wheeler Family Holdings, LLC, I have established and led a dynamic Family Holding Company with a focus on strategic asset management, which includes intellectual property, and wealth preservation across generations.

Key accomplishments include:

Strategic Asset Management: I excel in identifying and acquiring diverse assets, including real estate, investments, businesses, and intellectual property, to create a robust and balanced portfolio.

Financial Stewardship: As a dedicated financial steward, I oversee the financial well-being of the family's assets, implementing strategies to optimize growth and minimize risk, especially in the management of intellectual property assets.

Multi-Generational Wealth Preservation: My focus on legacy planning ensures that the family's wealth, including intellectual property, is preserved and continues to benefit future generations.

Investment Diversification: I am adept at diversifying investments across various sectors, mitigating risk, and maximizing returns, with a keen understanding of the unique considerations of intellectual property.

Family Governance: I have developed and implemented effective family governance structures to facilitate open communication, decision-making, and wealth management among family members, including strategies for managing and protecting intellectual property.

One Honest Nation, LLC

Senior Creative Director | Brand Storyteller & Marketing Strategist

2010 - Present (13 years)

Washington, District of Columbia, United States

As a Senior Creative Director with a specialization in brand storytelling and marketing strategy, I have dedicated my career to shaping and elevating brand identities through compelling narratives and strategic initiatives. With a proven track record of success, I bring a wealth of expertise in guiding creative teams and collaborating with cross-functional stakeholders to deliver impactful marketing campaigns that resonate with audiences.

Key Accomplishments:

Strategic Brand Development: I have led the development of brand strategies that align with organizational goals, ensuring consistent messaging and brand voice across all channels.

Compelling Storytelling: I excel in crafting narratives that capture the essence of a brand, connecting with customers on an emotional level, and driving engagement.

Team Leadership: Overseeing creative teams, I have fostered a culture of innovation, collaboration, and excellence, resulting in award-winning campaigns and projects.

Marketing Strategy: I am adept at developing and executing marketing strategies that drive growth, increase brand visibility, and achieve measurable results.

Cross-Functional Collaboration: Collaborating closely with marketing, design, and content teams, I have successfully launched integrated campaigns that deliver a unified brand message.

Data-Driven Insights: I leverage data and analytics to refine strategies, optimize campaigns, and ensure continuous improvement in marketing efforts.

Client Engagement: Building strong client relationships, I have consistently exceeded expectations, delivering projects on time and within budget.

With a passion for creativity, a strategic mindset, and a commitment to excellence, I continue to drive brand success through impactful storytelling

and marketing strategies that leave a lasting impression. My goal is to elevate brands, connect with audiences, and contribute to business growth through innovative marketing approaches.

National Museum of U.S. Army (NMUSA)

Audiovisual and Video Conferencing Specialist | AV Systems Administrator

November 2022 - July 2023 (9 months)

Fort Belvoir, Virginia, United States

As an accomplished Audiovisual and Video Conferencing Specialist with extensive experience, I excel in optimizing communication and collaboration through cutting-edge AV technology. With a strong background in AV systems administration, I've successfully managed, maintained, and enhanced AV/VTC solutions for various organizations, ensuring seamless and high-quality audiovisual experiences.

My expertise extends to troubleshooting and resolving complex AV issues swiftly, minimizing downtime and ensuring optimal user satisfaction. I've demonstrated proficiency in deploying and configuring AV equipment, including video conferencing systems, audio systems, and control interfaces. My meticulous attention to detail, coupled with effective communication skills, enables me to convey technical information clearly to both technical and non-technical stakeholders.

Throughout my career, I've played a pivotal role in supporting critical business functions, from organizing seamless virtual meetings to enhancing in-person presentations. My ability to adapt to evolving AV technologies and integrate them into existing systems has been a key driver of success in delivering top-notch AV experiences.

I'm passionate about staying at the forefront of AV innovation, consistently exploring emerging trends and tools to provide state-of-the-art solutions. My commitment to ensuring reliable, high-quality audiovisual performance aligns with the needs of organizations seeking to elevate their communication and collaboration capabilities.

Warner Bros. Discovery

Broadcast Systems Engineer | Media Technology Specialist

February 2022 - January 2023 (1 year)

Sterling, Virginia, United States

As a Broadcast Systems Engineer at Warner Bros. Discovery, I was entrusted with the critical responsibility of ensuring seamless technical operations in the dynamic world of media and entertainment. Leveraging my expertise in broadcast systems and media technology, I played a pivotal role in orchestrating flawless technical solutions.

My day-to-day responsibilities included managing and maintaining complex broadcast studio equipment and systems, guaranteeing the highest quality of transmission for both virtual and live events. I was responsible for configuring, deploying, and providing comprehensive support for a wide range of media technologies, ensuring optimal performance and user satisfaction.

My commitment to precision issue resolution allowed me to investigate and resolve intricate electronic equipment issues, even at the component level, ensuring consistent success in virtual and live event settings. I also collaborated closely with cross-functional teams to coordinate seamless technical operations, ensuring the successful execution of live presentations and events.

Furthermore, I contributed to the continuous improvement of technical processes by maintaining detailed documentation of technical interventions, solutions applied, and lessons learned. This knowledge base facilitated quicker issue resolution and enhanced operational efficiency.

In this role, I stayed at the forefront of emerging technologies, strategically integrating them to enhance the quality, engagement, and overall effectiveness of our broadcasts. My role demanded adaptability, innovation, and a proactive approach to meet the ever-evolving demands of the media industry.

Overall, my tenure as a Broadcast Systems Engineer at Warner Bros. Discovery allowed me to thrive in a fast-paced, technology-driven environment, where I consistently delivered excellence in technical support and media technology integration

SiriusXM

Broadcast Engineer

2019 - 2019 (less than a year)

Washington, DC

Dynamic Broadcasting Professional with SiriusXM

In this role, I was responsible for managing and maintaining the technical aspects of broadcasting operations at SiriusXM. My primary duties included:

Technical Oversight: I provided technical oversight to ensure the smooth functioning of broadcasting operations. This included monitoring equipment, resolving technical issues, and optimizing broadcasting quality.

Equipment Management: I managed and maintained complex broadcasting equipment, ensuring it was in top working condition. This included handling maintenance, repairs, and upgrades when necessary.

Transmissions: I operated high-power UHF transmitters, ensuring that broadcasts were clear and uninterrupted. I was responsible for troubleshooting and resolving any issues that could impact transmissions.

Issue Resolution: I investigated and resolved complex electronic equipment issues at the component level, demonstrating a strong problem-solving ability.

Integration: I integrated new equipment and technologies into the broadcasting system, ensuring that they functioned seamlessly with existing infrastructure.

Documentation: I maintained detailed records of technical interventions, solutions applied, and lessons learned, contributing to a well-organized knowledge base for future reference and continuous improvement.

Collaboration: I worked closely with cross-functional teams to coordinate broadcasting efforts, ensuring that broadcasts ran smoothly and met quality standards.

Overall, my role as a Broadcast Engineer at SiriusXM required a deep understanding of broadcasting technology and a strong commitment to ensuring high-quality broadcasts.

Zion Church

Senior AV Technical Specialist | Audiovisual Systems Engineer |
Technical Support Manager

2008 - 2019 (11 years)

8829 Greenbelt Rd, Greenbelt, MD US 20770

As a Senior AV Technical Specialist, Audiovisual Systems Engineer, and Technical Support Manager, I've cultivated a diverse skill set essential for optimizing audiovisual (AV) systems and ensuring top-notch technical support.

My role encompasses:

Audiovisual Systems Management: I've adeptly designed, deployed, and managed AV systems, integrating cutting-edge technology for seamless performance. This includes overseeing audio systems, video conferencing setups, projectors, and display screens.

Technical Troubleshooting: I possess a proven track record of swiftly diagnosing and resolving complex technical issues, ensuring minimal downtime and optimal user experiences. My troubleshooting skills extend to both hardware and software components.

Vendor Interaction: I've cultivated strong relationships with AV equipment vendors, enabling efficient procurement and technical support. I'm well-versed in negotiating contracts and leveraging vendor resources to enhance system capabilities.

Project Leadership: I've led numerous AV projects from conception to execution, ensuring they align with organizational objectives. This includes managing budgets, timelines, and cross-functional teams to deliver successful outcomes.

User Support: Providing exceptional technical support to end-users is a key aspect of my role. I excel in conveying technical information to both technical and non-technical users, fostering strong customer relationships.

In summary, my role as a Senior AV Technical Specialist, Audiovisual Systems Engineer, and Technical Support Manager embodies a holistic approach to AV systems. From design and management to troubleshooting and user support, I'm committed to optimizing AV technology for enhanced collaboration, communication, and overall organizational success.

Foley & Lardner LLP
IT Systems Administrator | Network Management Specialist
2018 - 2018 (less than a year)

Washington, District of Columbia, United States

In my role as an IT Systems Administrator and Network Management Specialist, I've honed a wide-ranging skill set to ensure the seamless operation of complex IT environments. I've overseen infrastructure management, network security, disaster recovery, and optimization.

My responsibilities encompass:

Infrastructure Management: Installing, configuring, and maintaining servers, workstations, routers, and switches while keeping all systems updated.

Network Security: Implementing robust security protocols, including firewalls and intrusion detection systems, and conducting regular security audits.

Disaster Recovery and Backup: Developing comprehensive disaster recovery plans and creating regular backups for business continuity.

Network Optimization: Employing load balancing and QoS configurations for efficient network utilization.

Troubleshooting and Support: Providing swift technical support to end-users and fostering a productive working environment.

Vendor Relations: Establishing strong relationships with technology suppliers for equipment procurement and technical assistance.

Documentation and Training: Maintaining detailed documentation and conducting training sessions for staff.

Project Management: Successfully overseeing various IT projects, ensuring they meet organizational goals.

Adaptability and Continuous Learning: Staying updated with industry trends and innovative solutions for addressing new challenges.

In summary, my role as an IT Systems Administrator and Network Management Specialist equips me to manage infrastructure, enhance security, ensure business continuity, optimize networks, provide top-notch support, manage vendor relations, document processes, lead projects, and stay current

in this ever-evolving field. I am dedicated to ensuring the reliability and security of IT systems while driving efficiency and productivity.

National Capitol Contracting, LLC

Senior AV Support Technician | Audiovisual Troubleshooter

2017 - 2018 (1 year)

Washington, DC

As a Senior AV Support Technician | Audiovisual Troubleshooter, I excelled in providing technical support and troubleshooting expertise for audiovisual equipment and systems. I demonstrated proficiency in handling complex PC and MAC issues, ensuring seamless audio and video connections. My role included managing Tier 3 & 4 device installations, which required in-depth technical knowledge and innovative solutions. I also supported live presentations and events, maintaining technical aspects and ensuring smooth execution. My ability to actively listen, quickly diagnose issues, and apply effective solutions contributed to my success in delivering top-tier audiovisual support.

United States Institute of Peace

Senior Service Desk Technician | Incident Management Specialist

2017 - 2017 (less than a year)

Washington, District of Columbia, United States

In my role as a Senior Service Desk Technician, I excelled in providing top-tier technical support and incident management. I was a central point of contact for clients, delivering expert support using managed service offerings. My responsibilities included maintaining precise and updated service desk procedures, facilitating efficient incident coordination, and collaborating with the Managed Services Systems team to manage non-critical service requests and recurring maintenance tasks. My dedication to client-centric service and documentation excellence ensured seamless operations and enhanced client satisfaction.

202 IT SOLUTIONS

IT Systems Administrator | U.S. House of Representatives

2015 - 2017 (2 years)

Washington, District of Columbia, United States

As a Systems Administrator at the U.S. House of Representatives, I oversaw critical IT infrastructure, ensuring network reliability, data security, and efficient system performance. Managed a complex environment, deploying updates, troubleshooting issues, and providing technical support to ensure

uninterrupted legislative operations. Collaborated with cross-functional teams and vendors to implement innovative solutions, enhancing system functionality and cybersecurity. Proactively maintained system health, minimized downtime, and ensured data integrity through diligent monitoring and strategic planning.

Harmonious Grits LLC

Digital Media Specialist | Multimedia Content Producer

2015 - 2016 (1 year)

Silver Spring, Maryland, United States

As a Digital Media Specialist | Multimedia Content Producer, I've spent years crafting engaging multimedia content that captivates audiences. My work encompasses a wide range of applications, from customer stories and internal announcements to product marketing, recruitment, and corporate training.

I specialize in creative storytelling, translating ideas into compelling visual narratives. Managing budgets, resources, and deadlines is second nature to me, ensuring efficient project execution. I excel in collaborative environments, forging strong partnerships with clients and stakeholders to align projects with organizational goals.

My expertise extends to leading and directing crews and talent for video shoots, coordinating logistics, and selecting optimal media formats. I'm committed to staying updated with emerging technologies, integrating them to enhance content quality and audience engagement. My meticulous attention to detail ensures content aligns with industry best practices.

In summary, I bring a wealth of experience and creativity to multimedia content production, with a track record of delivering impactful and visually stunning materials for diverse purposes.

EDMC

Recording Studio Technician | Audio Production Specialist

2014 - May 2015 (1 year)

Pittsburgh, Pennsylvania, United States

Recording Studio Technician with a proven track record of managing audio production, ensuring seamless studio operations, and providing technical support. Proficient in sound recording, mixing, and editing. Detail-oriented and dedicated to delivering high-quality audio content.

The Art Institutes

Digital Media Production Advisor | Content Strategy Specialist

2012 - 2014 (2 years)

1820 N Fort Myer Dr. Arlington, VA 22209

Experienced Digital Media Production Advisor | Content Strategy Specialist with a decade-long track record. Expertise in crafting and executing content strategies, multimedia production, SEO, social media, and team leadership. Proven results in boosting brand visibility and engagement. Passionate about innovation and adapting to evolving digital landscapes. Let's connect and drive your brand's digital success together.

Education

The George Washington University - College of Professional Studies
Graduate Certificate in Paralegal Studies, Law

EPFL (École polytechnique fédérale de Lausanne)

Vocational Training in Digital Signal Processing, Digital Signal Processing · (2023)

Alliance Française de Delhi

Vocational Training in Language - French, French Studies · (2023)

Goethe Institut Indien

Vocational Training in Language - German, German Studies · (2023)

St. Paul's University

Graduate Certificate in Christian Apologetics, Christian Apologetics · (February 2023 - May 2023)